Electronic Acknowledgement Receipt				
EFS ID:	2598643			
Application Number:	10828697			
International Application Number:				
Confirmation Number:	5390			
Title of Invention:	Management of contacts in a network of contact centers			
First Named Inventor/Applicant Name:	Tony McCormack			
Customer Number:	23644			
Filer:	William M. Lee/debbie espinosa			
Filer Authorized By:	William M. Lee			
Attorney Docket Number:	920476-95929			
Receipt Date:	17-DEC-2007			
Filing Date:	21-APR-2004			
Time Stamp:	13:44:56			
Application Type:	Utility under 35 USC 111(a)			

Payment information:

Submitted with Payment	no
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
1 Amendment - After Non-Final Rejection	Amendment - After Non-Final	95929responseofOAof91720	315781	no	7
	07.pdf	842121cd3e136076a421ac6792484da5 2b1a9d5b		,	

Warnings:

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National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.